

August 2, 2011

Subject: Cloud Engines Recalls Pogoplug Video File Sharing Device Due to Fire Hazard

Name of Product: Pogoplug Video file sharing device

Units: About 9,500 in the United States and 1,500 in Canada

Hazard: The unit can overheat or catch fire, emitting excessive heat, sparks, smoke or flames.

Incidents/Injuries: Cloud Engines has received three reports of the units overheating. One device caught fire, one device emitted smoke, and one device melted, damaging the desk it was on.

Description: This recall involves the Pogoplug Video file sharing device.

The device is a black desktop electronics box, measuring about 2.5 inches wide, 7 inches deep, and 5.5 inches high. It is used to stream and share videos, photos, and music and to provide remote access to files stored on drives attached to the device. The device has the word "Pogoplug" on the side. "Model: Pogoplug Video" is listed on a label on the bottom of the device.

Remedy: Consumers should immediately stop using and unplug the devices, and contact Cloud Engines to receive a refund or replacement device.

Consumer Contact: For additional information, contact Cloud Engines toll-free at (866) 582-6651 between 9 a.m. and 5 p.m. PT, by e-mail at videorecall@cloudengines.com or visit the firm's website at www.pogoplug.com

Note: Health Canada's press release is available at http://cpsr-rspc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re_id=1384

To see this recall on CPSC's web site, including pictures of the recalled product, please go to: <http://www.cpsc.gov/cpsc/pub/prerel/prhtml11/11294.html>